

CS Gold Spring Semester Start & End procedures

CS CardLink™ Errors Checklist

Most CardLink errors can be quickly and easily cleared up without assistance from Support. Please reference the CardLink Errors Checklist below.

1. Check the image.ini file.
 - a. Verify that **C:\Windows\image.ini** exists and does not have an improper extension such as image.ini.txt.
 - b. Verify that the Links field matches the Project Name in ID Works.
 - c. Verify that the Card field matches the Card Name in ID Works.
2. Run CardlinkConfig.exe on a workstation.
 - a. Run it from the **C:\cbord\dcsgold\bin** directory.
 - b. Verify that the proper Photo Capture Device, Printer Driver, and Signature Capture Device are selected.
3. Run Cslidw.exe on a workstation to automatically re-register the DLLs.
 - a. Run it from the **C:\cbord\dcsgold\bin** directory.
4. Print the card in ID Works Production to verify whether the problem is with ID Works rather than CardLink.

If you are still having CardLink problems after following this checklist, please contact Support at (866) 789-2977.