

cbord®

Reenvisioning Your Card Program: It's Time to Go Mobile

For Odyssey PCS and Odyssey One

Presented by:

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Agenda

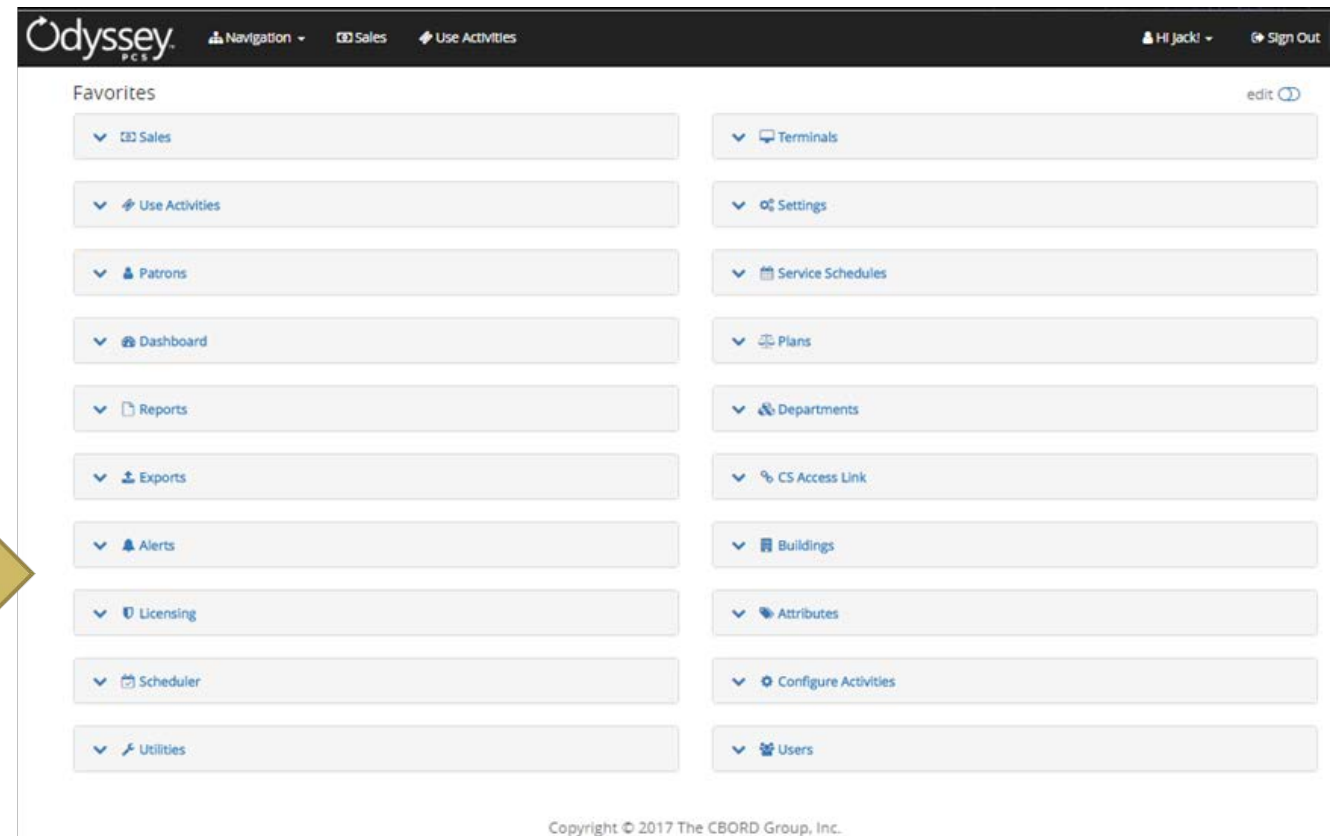
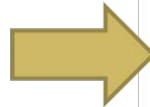
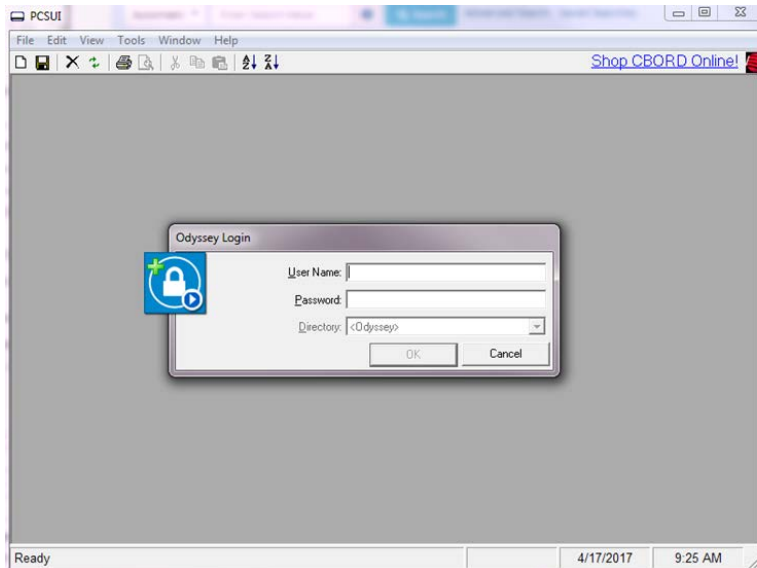
1. The Case for Mobility
2. The AdminWeb Experience
3. The Migration Path
4. Question and Answer

The Facts

- Today's cardholders and end users increasingly value mobility
- Many Odyssey customers haven't significantly changed operations since implementation
- The transition from PCSUI to AdminWeb is a process, not an event

Odyssey System Development

- IP over serial
- Web over client
- Mobile over stationary



Advantages

Operational

- Flexibility
- User specific customization
- Notifications and alerts
- Cost-effective replacement for legacy terminals

Technical

- Fewer open ports
- Easy LDAP integration
- Industry standard encryption
- Mobile browser vs desktop sites

Ask Yourself

- What information would you like to access outside of your office?
- How can a mobile solution help you better serve your cardholders?
- Where are your pain points regarding consumption of data?

The AdminWeb Experience

Changing the way you work

Why Use AdminWeb?

Convenience

- Mobile odyssey usage for end-users

Cost-effective

- Unlimited Mobile terminal usage

Security

- Encrypt all Odyssey traffic using TLS 1.2
- Mask Odyssey server behind a proxy server

New in AdminWeb

- Mobile sales and activities
- Personalized interface
- Streamlined operations
- Enhanced help/built-in user guide
- Email capabilities
- Preferred name

Mobile Sales

The screenshot displays the Odyssey PCS mobile sales interface. At the top, the Odyssey PCS logo is on the left, and navigation links for 'Navigation', 'Sales', and 'Use Activities' are in the center. On the right, there are user options: 'Hi Dem...', 'Sign Out', and a settings icon. Below the header, a breadcrumb trail shows 'Sales - Sales' and 'Sales'. The main form area includes three radio buttons for 'Sale' (selected), 'Void', and 'Inquiry'. A '*Tender' dropdown menu is set to 'Points'. Below this, there are four rows for items, each with a 'Quantity' input field and an '*Items' dropdown menu. The first row shows a quantity of '1' and the item 'Chicken Sandwich w/fruit (7.50)'. The second row shows an empty quantity and 'Candy (1.50)'. The third row shows an empty quantity and 'Ginger Ale 20oz (1.50)'. The fourth row shows an empty quantity and an empty item dropdown. Below the items, the 'Total Amount' is displayed as '10.5'. A '*Patron Number' field contains '123000021', with a blue 'Search' button to its right. There are two checkboxes: 'Send Receipt' (unchecked) and 'Print Receipt' (checked). A 'Terminal' dropdown menu is set to 'Demo Location (3000)'. At the bottom, there are two buttons: a green 'Submit' button and a white 'Clear' button.

Personalized Interface

The screenshot displays a user interface for managing applications. It is divided into two main sections: 'Favorites' and 'Hidden Applications'. Each section contains a list of application tiles, each with a dropdown arrow, an icon, a label, and a close button (X).

Favorites (includes an 'edit' toggle in the top right):

- Sales
- Use Activities
- Dashboard
- Reports
- Patrons
- Terminals
- Settings
- Service Schedules

Hidden Applications:

- Configure Activities
- CS Access Link
- Scheduler
- Alerts
- Users
- Buildings
- Departments
- Utilities
- Licensing
- Exports
- Attributes
- Plans

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Terminal Ninja

Terminals ? 🏠 / Select Terminal Profile

Terminal Type

Number of terminals

Name Prefix

Default Terminal Cluster

Is an indexed range

Default Terminal Address

Is an indexed range

Odyssey Photo Capture Utility

Take a Photo

Download the Odyssey Photo Capture Utility

The Odyssey Photo Capture Utility is an application that runs in the background on your local computer and communicates with a DSLR camera attached to the computer. The application allows you to control your camera from within AdminWeb and directly upload photos to the Odyssey server.

To install the application:

1. Right click on the "Install Photo Capture Utility" link.
2. Choose "Save Target as..."
3. Choose a location on your hard drive where you want to save the file.
4. Click "Save".
5. After the download is complete, double-click on the file to begin the installation.

The application is active as soon as the installation is complete. Close this window and refresh the page. Click on "Take Photo" to launch the live viewer and capture photos.

[Install Photo Capture Utility](#)

Status: Contacting camera server

Take a Photo

MIN Z- Z+ MAX Auto Focus



Capture Crop Photo Use Photo Retake

Status: Live View Running

Dashboard

Transaction Status - Last 10 minutes

Normal

1 transactions processed

0 millisecond avg wait time

46 millisecond avg processing time



Rejects

Sales Summary

Location Status

Offline

1 Offline

Terminal Type

Epic

2 Offline

ManageMyID/Webfood/UGryd (TCP/IP)

1 Offline

Micros 2700 with SIM

26 Offline

Micros 3700

2 Offline

Online Vending (TCP/IP)

1 Offline

Troubadour

1 Offline

Universal Interface (TCP/IP)

Online

2 Online

Terminal Type

ManageMyID/Webfood/UGryd (TCP/IP)

Terminals

From Here to There

Navigating the UI to AdminWeb Transition

Transitioning to AdminWeb

- Defining the timeline
- Determining project goals
- Tracking the user experience
 - The UI in daily operations
 - Functional groups
 - Realignment

Ask Yourself

- What functions would I need to be comfortable with before I'd consider moving?
- How could mobility change my regular routine?
- How can I use the transition to improve service to all stakeholders?
- Who has the UI currently? What do they do with it?

CBORD's Best Practices

Security

- SSL Certification
- Proxy/Forwarding Server
- Tomcat Configuration

User Authentication and Permissions

- Appropriate User Groups
- LDAP/AD Integration
- Console Definitions

Rethinking Odyssey Processes

- Scheduled Task Automation
- Emailed Report Delivery
- Capturing the Right Users with the Right Information

Service Options

CBORD Led

- Dedicated CBORD project resource
- Established delivery timeline
- Collaborative deployment strategy
- CBORD-performed functional migration
 - Users/User Groups
 - Tasks
 - Reports
 - SSL configuration

Customer Led

- Assistance from CBORD Support
- Scheduled support appointments
- Customer-driven deployment strategy
- Customer-performed functional migration
 - Users/User Groups
 - Tasks
 - Reports
 - SSL configuration

PCSUI to AdminWeb Conversion Service

- Current state analysis
 - How does your organization use the Odyssey PCSUI?
 - What business needs does the PCSUI resolve?
 - What challenges do we need to overcome?
- Future state definition
- Delivery
- Acceptance Testing
- Rollout

What's Next?

- Timeline Definition
- Odyssey Version
- Security Considerations
- Infrastructure Needs
- Service Level Needs Assessment

Questions?

Ready to learn more?

Please contact:

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