Nutrition Services
Manage multiple complex diet orders, meeting individual nutritional requirements and ensuring patient safety, satisfaction, and regulatory compliance for every meal you serve, every time.

Food Production
Deploy intelligent food production tightly integrated with nutrition services, maintaining accurate inventory, allocating costs, and directly integrating with major suppliers to control each ingredient.

Retail Operations
Support multiple meal service venues with mobile ordering, POS solutions, integrated grab-and-go labeling, dynamic menu boards, and cashless retail programs designed to increase revenue.
PUT TECHNOLOGY TO WORK TO SERVE YOUR COMMUNITY

A healthcare campus is a network of people and systems contributing to the continuum of care in locations designed to serve the health, wellness, and safety of patients, guests, and employees.

In the kitchen and the cafe, in the nutrition services office and the gift shop, in the elevators, the parking garage, and the patient’s room, CBORD technologies are working to assist people providing services to a diverse population of healthcare patrons, with always-changing needs.

CBORD solutions are designed to connect people to their work, linking systems to enhance services, increase efficiency, reduce costs, and build a stronger healthcare community.

Over the decades we have helped push the limits of emerging technologies, from the first computer networks, to mobile devices and the Cloud. Our team of dietitians, industry experts, and developers work together to create technologies to serve the complex needs of our customers.

WE SHAPE NEW TECHNOLOGIES TO SERVE COMMUNITIES LIKE YOURS.
**Why CBORD?**

CBORD powers foodservice, nutrition, and cashless retail systems for acute care, senior living, and multi-site healthcare campuses. Since 1975, CBORD has succeeded with a single, strong motivating principle: we build technologies to serve our user community.

Working closely with our customers and our business partners, we deliver innovative software and hardware solutions that are easy and convenient to use, improving safety and ensuring regulatory compliance. We pride ourselves on providing the very best customer experience in the industry, developed over the decades with steadiness and sophistication.

Choosing CBORD means becoming part of a user community dedicated to producing positive outcomes.

Our Implementation Team is comprised of experts in the technologies we develop and the industries we serve. Whether we are working with a community medical center of 50 beds, or a multi-site health system serving thousands of patients, CBORD Team Members bring knowledge and expertise gained from one-on-one contact with the people who use our systems every day.

Choosing CBORD means becoming part of a user community dedicated to producing positive outcomes for the people we serve through the thoughtful application of information technology. This active and engaged user community, led by the User Advisory Council (UAC), has been a valuable source of ideas informing CBORD product development and creative applications of our systems.

CBORD systems are creating a future driven by a unique pairing of technology and community, technology that serves communities like yours.
Patient engagement has a powerful impact on wellness and readmission rates. Patient satisfaction scores are directly related to choice and engagement.

The best reason to invest in technologies for nutrition services and food production is to prevent errors, reduce risk, and improve the safety of your patients. Patient engagement has a powerful impact on wellness and readmission rates, so technology that reduces the time employees spend on paperwork and repetitive tasks gives them more time to focus on engaging patients in their own wellness.

When you empower patients by providing meal choices and educate them about the foods that will support their own recovery, satisfaction increases for patients and employees alike. Whether your facility operates a traditional tray line, or offers hotel-style room service, a technology solution helps ensure safety, reduce waste and costs, improve food consumption, and increase overall satisfaction scores.

Connect your patient engagement system to your food and nutrition system, allowing patients and their guests to view menus and place orders, confident that every item they select conforms to their doctor’s diet order. Employees delivering and retrieving trays monitor the patient’s intake using a connected mobile device, addressing the persistent problem of hospital malnutrition. Wellness improves, and patients leave the hospital happy and healthy, giving your organization glowing reviews.
Offer a web-based mobile meal ordering application accessible from any web browser on a mobile tablet.
Integrate food production with patient nutrition systems to ensure safety and promote healing.
FOOD(SERVICE) IS MEDICINE

Connect Food Production
to Nutrition Services
Dietitians develop care plans to support the needs of every patient. Chefs transform care plans into menus. Working together with CBORD systems, dedicated people turn foodservice into medicine for your patients.

Food is Healing
Healing starts from the inside. Our healthcare food production systems help you design a well-managed foodservice program, giving patients meal options which adhere to safety protocols.

Service is Engagement
Caregivers need to focus on patient engagement instead of paperwork. Providing food choices and monitoring consumption help employees engage patients in their own wellness, reducing readmission rates.

Administer Foodservice with Clinical Precision
Managing multiple complex diet orders demands precision integration with nutrition services to ensure safety and promote wellness. Adhere to all dietary and regulatory requirements and be confident of compliance with every meal order.
Patient Nutrition
Our patient nutrition systems are designed to automate the complex process of safely feeding your patients. Our suite of solutions helps ensure safety and regulatory compliance even as numbers of patients, meals, and venues multiply. Whether you are serving 50 or 5,000 patients with on-demand room service or a traditional tray line, providing a range of dining options, with clear identification of allergen and nutritional information, greatly increases overall wellness and satisfaction.

Foodservice
Our food production systems fully integrate with our patient nutrition systems, and allow you to choose the functionality your facility needs as you grow. Connect your production team to the supply chain, forecast accurately, and prepare the right food in the right amounts, safely. Help employees automate repetitive tasks and make data-driven decisions with one robust solution for everything from menu and recipe planning to nutritional analysis, room service, and more.

Retail
Healthcare campuses are prime locations for successful retail programs, serving both employees and visitors. Employees can use their ID cards for payments at restaurants, vending machines, kiosks, and more, with tools to track charges by department and manage incentive and award programs. Visitors can use branded gift cards set up for a one-time transaction or for repetitive use anywhere cashless cards are accepted on site. Gift cards are great for visiting family members, non-badged volunteers, clergy, and contractors, and for employee recognition and rewards.

Security
Personal safety is the highest priority on a healthcare campus. Our systems help to provide a safe physical environment, creating peace of mind and comfort for employees, patients, and guests. State-of-the-art systems make it easy to control access to restricted or sensitive areas, create emergency notification plans, and monitor point-of-sale (POS) operations to prevent theft.
Display menus on mobile devices, including nutritional information and allergen warnings.
Back of the House
An Intelligent Food Production System Serves Everyone Better

Our food production systems automatically interface with major suppliers, directly connecting your production team to the supply chain. Take invoice discounts automatically, and track the popularity and cost of each ingredient on your menu. Forecast accurately and run perpetual inventory to prepare the right food in the right amounts, reducing waste and over-production costs. Automate manual and repetitive tasks, and make data-driven decisions using our planning and analysis tools.
Create convenience while reducing cost and boosting revenue.

Retail spaces on a healthcare campus are places where people gather to seek a bit of comfort; a temporary refuge from a stressful day. These places function as a service to employees, providing a way to recharge batteries for a strong return to the workday. A cashless retail program helps create convenience, reduce wait times (and costs) and boost revenues.

Transform your existing employee ID badge from a simple identification device to a powerful employee benefit and incentive, enabling card payments at restaurants, vending machines, grab-and-go kiosks, the gift shop, and more. Connect powerful countertop point-of-sale (POS) terminals and handheld retail units and enable online and mobile ordering for any foodservice or retail location.

Drive new revenue by offering additional purchasing opportunities and capturing a larger share of patron spend.

Build a robust gift and guest card program to include visitors and community members in your retail operations.
Moving to a cashless system saves time and money by allowing employees to track balances and set limits, all linked to their ID cards. Transform your employee ID into a powerful employee benefit.

Incorporate payroll deduction, where expenditures are automatically deducted from an employee’s account each pay cycle, and use our tools to track charges by department and manage employee incentive and award programs.
Complete integrated security management includes access and privilege control, identity management, and integrated video capabilities. Support emergency lockdown from anywhere based on rules you define, real-time monitoring, and control of doors and privileges. Promote peace of mind for employees, patients, and guests with state-of-the-art systems that make it easy to manage access control using tools that complement your existing equipment.

Use a system of intelligent controls that are flexible and forward-thinking.

When patients and their families see that you’ve invested in a modern, integrated security system, and they interact with the system effortlessly, they feel protected.
COMMUNITY

CBORD healthcare systems are designed through collaboration among our expert development teams, our enthusiastic users, and our network of leading industry partners. Together we are dedicated to helping hospital operations succeed.

CBORD builds technologies to serve communities like yours.