

# CBORD Accessibility Conformance Report

(Based on version 2.4 International Edition)

**Name of Product/Version:** CS GOLD 8.0

**Report Date:** July 2020

**Product Description:** CBORD offers card systems to fit the needs of a University campus. CS Gold supports a variety of integrated modules designed for applications all across the campus: CS Access™ for door control systems, CS Meal Plans™ for meal plan management, CS Action and Response Management™ for triggered alarms, CS Notify™ for emergency mass communication, and many more. You can choose the modules that best suit the needs of your campus.

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**Notes:** This conformance report covers the Patron experience of CS Gold and does not include Administrative functionality.

**Evaluation Methods Used:** Testing CS Gold involved a combination of manual and functional testing. Level Access (Level) comprehensively tested a selection of pages representative of CS Gold using, among other methodology, JAWS 2020 screen reader, exclusive use of the keyboard, and manual inspection of code and Accessibility API output. Level conducted functional testing of typical user flows with leading assistive technology such as JAWS 2020 screen reader, ZoomText 2020 screen magnifier, and Dragon® NaturallySpeaking 15 voice dictation software.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A - Yes Level AA - Yes Level AAA - No

[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)

Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Does Not Support	<p>Web: Most non-text content in the product does not provide a text alternative. A rating of Does Not Support has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Most decorative images lack an alt attribute allowing them to be ignored by assistive technology.</li> <li>• Most informative images and icons lack alternative text.</li> <li>• Many image controls have no accessible name.</li> </ul>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: The product does not have prerecorded audio-only or video-only media.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	Web: Supports	Web: The product does not have synchronized media content requiring captions.

<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: The product does not contain prerecorded video content that would require audio description or a media alternative.</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Does Not Support</p>	<p>Web: Most structure and relationship information is not provided programmatically or in text. A rating of Does Not Support has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Some headings are implied visually but not marked up as headings.</li> <li>• Some heading elements are used for style and do not correctly convey content structure.</li> <li>• Tables are used for layout without removing data table semantics.</li> <li>• Table headers are not indicated programmatically.</li> </ul>

		<ul style="list-style-type: none"> <li>• Many form elements have visible labels that are not programmatically associated with their inputs.</li> <li>• Groups of inputs, such as radio buttons, are not grouped and labelled programmatically.</li> </ul>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Content in the product is presented in a meaningful sequence.
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Instructions in the product do not rely solely on sensory characteristics.
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: Most functions of the product do not convey information through color alone. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Some error messages are indicated using only a different color border.</li> </ul>

		<ul style="list-style-type: none"> <li>Some components, such as tabs, toggle buttons, and calendar date pickers, convey state through color alone.</li> </ul>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: The product does not contain audio that plays automatically.
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Does Not Support	<p>Web: Many product functions cannot be operated through a keyboard interface. A rating of Does Not Support has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>Many controls do not receive keyboard focus.</li> <li>Many controls rely on device-dependent event handlers.</li> <li>Many custom controls do not use established keyboard interaction conventions or provide instructions on their use.</li> </ul>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Web: Partially Supports	Web: Most functions of the product do not include keyboard traps. However, a rating of Partially Supports has been given for the following reason:

<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>A keyboard trap is present in some custom combobox controls.</li> </ul>
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: The product does not provide character key shortcuts.
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Does Not Support	<p>Web: The product does not support the adjustment or cancellation of time-based limits. A rating of Does Not Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>Users of the product are automatically logged out after a period of inactivity shorter than 20 hours. Users are not warned of the timeout, and are not able to turn off, adjust, or extend the time limit.</li> </ul>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: The product does not contain moving, blinking, scrolling, or auto-updating information.
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p>	Web: Supports	Web: The product does not contain flashing content.

<p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Does Not Support</p>	<p>Web: A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• The product does not contain a mechanism to bypass blocks of content that are repeated on multiple web pages.</li> </ul>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: The title of each page describes its purpose.</p>
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Most focusable elements in the product receive focus in an order that preserves meaning and operability. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Some inactive elements receive keyboard focus.</li> </ul>



		<ul style="list-style-type: none"> <li>• The focus order of some controls does not match the reading order.</li> <li>• Focus is not moved to new content, such as modal dialogs, when it becomes available, and is not returned correctly when the content is dismissed.</li> <li>• Keyboard focus is not kept within modal dialogs when they are open.</li> </ul>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: The purpose of most links in the product can be determined from the link text alone or from the link text within its context. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Some image links do not provide a text alternative.</li> <li>• The text of some links does not accurately convey the links' purpose.</li> </ul>
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: The product does not rely on multipoint or path-based gestures.</p>

<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Product functions that use a single pointer are completed when the user releases the pointer.</p>
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p>	<p>Web: In many product functions, accessible names of controls do not contain the text of their visible labels. A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• Many form elements have visible labels that are not programmatically associated with their inputs and have no accessible name.</li> </ul>
<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: The product does not have functionality operated by device motion or user motion.</p>
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Does Not Support</p>	<p>Web: A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• The default human language of web pages cannot be programmatically determined.</li> </ul>
<p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Web: Supports</p>	<p>Web: When user interface components receive focus, a change of context is not initiated.</p>

<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Changing the setting of most user interface components does not cause a change of context unless the user has been advised of the behavior before using the component. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• Some custom dropdown controls trigger a change of page context upon selection.</li> </ul>
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: When some input errors are automatically detected, the item that is in error is identified and the error is described to the user in text. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Some forms provide only a single generic error message and do not identify specific fields in error.</li> <li>• In some cases, an error message references only a disabled field, rather than the currently enabled fields with errors.</li> </ul>

<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Labels or instructions are provided when content requires user input for most product functions. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Some form fields lack visible labels.</li> <li>• Some form fields do not provide information on their constraints.</li> </ul>
<p><b><u>4.1.1 Parsing</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Most elements have complete start and end tags, are nested according to their specifications, and do not contain duplicate attributes. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• Many elements have IDs that are not unique.</li> </ul>
<p><b><u>4.1.2 Name, Role, Value</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Does Not Support</p>	<p>Web: User interface components in many product functions do not provide programmatic name, role, state, or value information. A rating of Does Not Support has been given for the following reasons:</p>

		<ul style="list-style-type: none"> <li>• Many custom controls, such as tabs, accordions, comboboxes, and sliders, lack appropriate name, role, and state information.</li> <li>• Many form inputs lack an accessible name.</li> <li>• Most image controls lack an accessible name.</li> </ul>
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Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: The product does not have live synchronized media requiring captions.
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: The product does not contain prerecorded video content that would require audio description.

<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Content does not restrict its view and operation to a single display orientation.</p>
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Most input fields in the product do not collect information about the user. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>Inputs that collect information about the user, such as email and phone number, do not programmatically convey their purpose.</li> </ul>
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Most text meets minimum contrast requirements. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>Some text, including certain headings, buttons, and error messages, do not meet minimum contrast requirements.</li> </ul>
<p><b><u>1.4.4 Resize text</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: The product allows browser zoom to resize text up to 200 percent without loss of content or functionality for most product functions. However, a rating of</p>

		<p>Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>At 200 percent browser zoom, some content is offscreen and cannot be reached by scrolling.</li> </ul>
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: The product uses text instead of images of text, except for branding elements that are considered essential.</p>
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: At the required width of 320 CSS pixels, most content is presented without loss of information or functionality and without requiring scrolling in two dimensions. A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>Some inputs, buttons, and text are offscreen and require horizontal scrolling.</li> </ul>
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Most meaningful non-text content elements have sufficient contrast. However, a rating of Partially Supports has been given for the following reason:</p>

		<ul style="list-style-type: none"> <li>Some image buttons do not meet minimum contrast requirements.</li> </ul>
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: The product supports the required text style properties without loss of content or functionality.
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: When content is triggered by hover or focus, it becomes visible and then hidden in a manner which meets this criterion.
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Does Not Support	<p>Web: A rating of Does Not Support has been given for the following reason:</p> <ul style="list-style-type: none"> <li>For most pages, only one way is available to locate the page within a set of pages.</li> </ul>
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Headings and labels are descriptive.
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA) Also applies to: Revised Section 508</p>	Web: Partially Supports	Web: For most user interface components in the product, a keyboard focus indicator is visible.



<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Some controls lack a visual focus indicator.</li> </ul>
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: The product is presented in only one language.</p>
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports</p>	<p>Web: Navigational mechanisms that are repeated on multiple pages occur in the same relative order each time they are repeated.</p>
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Most components that have the same functionality within a set of web pages are identified consistently. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• Error and alert mechanisms vary between forms.</li> </ul>

<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: Where input errors are automatically detected and suggestions for correction are known, the suggestions are provided to the user.</p>
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: The product does not process legal commitments or financial transactions. Changes to user-controllable data are reversible or can be confirmed before finalizing.</p>
<p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: The product does not include status messages.</p>

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: This product is supported without Claim of Equivalent Facilitation and other standards in this document cover the product.

### Chapter 4: [Hardware](#)

Notes: Not Applicable

### Chapter 5: [Software](#)

Notes: Not Applicable

### Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><i>601.1 Scope</i></b>	Heading cell – no response required	Heading cell – no response required
<b><u><a href="#">602 Support Documentation</a></u></b>	Heading cell – no response required	Heading cell – no response required

602.2 Accessibility and Compatibility Features	Applicable – Not Tested	
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in <a href="#">WCAG 2.x</a> section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – Not Tested	
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	
603.3 Accommodation of Communication Needs	Applicable – Not Tested	

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